#### MOPANI DISTRICT MUNICIPALITY



#### **SUPPLY CHAIN MANAGEMENT**

**DATE: 28 JULY 2025** 

BID NO.: MDM2025/26-01: REQUEST FOR PROPOSAL FOR SUPPLY, DELIVERY AND MAINTENANCE OF AN INTEGRATED FINANCIAL MANAGEMENT & INTERNAL CONTROL SOLUTION (MSCOA COMPLIANT) SOLUTION FOR MOPANI DISTRICT MUNICIPALITY FOR A PERIOD OF 60 MONTHS.

SUBJECT: ADDENDUM 1 – REQUEST FOR PROPOSAL FOR SUPPLY, DELIVERY AND MAINTENANCE OF AN INTEGRATED FINANCIAL MANAGEMENT & INTERNAL CONTROL SOLUTION (MSCOA COMPLIANT) SOLUTION FOR MOPANI DISTRICT MUNICIPALITY FOR A PERIOD OF 60 MONTHS.

#### 1. DETAILS OF ADDENDUM:

The purpose of this addendum is to issue the pricing schedule for tender number MDM 2025/26-01 Request for proposal for supply, delivery and maintenance of integrated financial management and internal control solution (IFMS) to ensure uniformity in how the bid is approached and prices. This addendum must form part of the initial tender document as issued by the municipality and the total bid price as the annexure 1 here to attached shall be used in the evaluation on price and specific goals calculation.

Furthermore, this addendum document has also been uploaded on the E-tender website and MDM website and sent via email to all bidders who have purchased this bid document.

Bidders are reminded that the closing date for submission of proposals/bids remains the 07<sup>th</sup> August 2025 at 12:00. No late bids will be accepted and bids submissions may not be made via email or fax. Bid documents must be deposited in the tender box at the entrance of MDM offices in Giyani.

Mopani District Municipality MDM2024/25-01 Addendum 1

# ADDENDUM 1-ANNEXURE A

# REQUEST FOR PROPOSAL FOR SUPPLY, DELIVERY AND MAINTENANCE OF AN INTEGRATED FINANCIAL MANAGEMENT & INTERNAL CONTROL SOLUTION (MSCOA COMPLIANT) SOLUTION FOR MOPANI DISTRICT MUNICIPALITY FOR A PERIOD OF 60 MONTHS.

# **Definition List**

| TERM                                    | DEFINITION   |
|---|--|
| AFS – Annual Financial Statements       | Official financial reports submitted annually in compliance with the Municipal Finance Management Act          |
|   | (MFMA), reflecting the municipality's financial performance and position.                                      |
| CAPEX – Capital Expenditure             | Funds used by the municipality to acquire, upgrade, and maintain physical assets such as property,             |
|   | infrastructure, and equipment.   |
| CEF – Capital Expenditure Framework     | A long-term (typically 10-year) strategic plan that outlines infrastructure investment needs, funding sources, |
|   | and the impact on municipal financial sustainability.  |
| EDMS – Electronic Document Management   | A digital system for storing, managing, and tracking electronic documents and records, ensuring improved       |
| System                                  | document control and compliance.   |
| FMS – Financial Management System       | An integrated software platform that supports municipal financial functions such as budgeting, accounting,     |
|   | revenue management, reporting, and compliance.   |
| FMS Academy – Financial Management      | A training and learner management platform built into the financial system to provide ongoing skills           |
| System Academy                          | development and training to municipal employees.   |
| HR – Human Resources                    | A functional area responsible for managing employee records, payroll, time and attendance, and related         |
|   | personnel services within the municipality.  |
|   |  |
| IDP – Integrated Development Plan       | A strategic plan that guides all planning, budgeting, and decision-making in a municipality, aligning with     |
|   | community needs and service delivery objectives.   |
| Indigent Management                     | A module that identifies, verifies, and manages households qualifying for subsidised municipal services, in    |
|   | compliance with legislative requirements.  |
| KPI – Key Performance Indicator         | Measurable values used to evaluate the performance of individuals, departments, and the municipality           |
|   | against strategic objectives.  |
| MFMA – Municipal Finance Management Act | National legislation governing financial management in local government to ensure transparency,                |
|   | accountability, and sound budgeting practices.   |
| MSCOA - Municipal Standard Chart of     | A uniform classification framework mandated by National Treasury for municipal budgeting, accounting, and      |
| Accounts                                | reporting to standardise financial transactions across all municipalities.                                     |
| OPEX – Operating Expenditure            | Day-to-day expenses incurred by the municipality in providing services and maintaining operations.             |
| SDBIP - Service Delivery and Budget     | A detailed plan that outlines how the IDP and budget will be implemented, monitored, and reported, forming     |
| Implementation Plan                     | a contract between the community and municipal administration.   |
| Statutory Reporting                     | Reports required by law, including budget reports, financial statements, and National Treasury submissions,    |
|   | often supported by automated tools such as CaseWare.   |

Mopani District Municipality MDM2024/25-01 Addendum 1

| WAN – Wide Area Network | A telecommunications network that extends over a large geographic area, used for interconnecting municipal systems, offices, and remote users. |
|-------------------------|--|
| Spatial Reporting       | Visualization of municipal financial and operational data on geographic platforms to improve planning, analysis, and transparency.             |

The following technical specification and pricing schedule outline the scope of supply, delivery, installation, support, and maintenance of a fully integrated Financial Management System for Mopani District Municipality. Key highlights include:

### MSCOA Compliance:

The proposed solution must be mSCOA ready and enable the Municipality to be fully compliant with the *Municipal Standard Chart of Accounts (mSCOA)* and align with the Municipal Finance Management Act (MFMA) and National Treasury reporting requirements.

#### • Contract Duration:

The system must be supported and maintained for a period of **Five (5) years / Sixty (60) months**, inclusive of business continuity and disaster recovery services.

#### • Core Functionalities Required:

- Financial Management System (FMS) covering project-based budgeting, financial tracking, and general ledger management.
- Revenue and Debt Management modules including billing completeness, credit control, and indigent management.
- o **Asset Management** features including asset conversion support, verification tools, and monthly asset accounting.
- o HR & Payroll System integrated with time and attendance, employee self-service, and leave management.

## Reporting and Analytics:

- o Must include real-time dashboards, financial ratios, provincial dashboards, and spatially enabled financial reporting.
- o Automation of statutory reporting such as AFS, NT returns, SDBIP reports, and CaseWare integration for budgeting.

## • Performance Management:

 Solutions must cater for both organisational and individual performance management, with electronic systems to manage KPIs and developmental plans.

# • Connectivity and ICT Support:

- o Provision of **comprehensive connectivity services**, including system hosting, WAN/mobile access, and security.
- o Ongoing ICT infrastructure support, document and records management (EDMS), and website development/hosting.

# • Training and Capacity Building:

 A built-in training and learner management module (FMS Academy) must be included to ensure skills development and system literacy across all contract years.

## • Planning and Prioritisation Tools:

- Modules supporting CAPEX, OPEX, and long-term infrastructure investment via a Capital Expenditure Framework (CEF).
- o Tools for **Strategic and IDP Planning** aligned with SDBIP and IDP project workflows.

This integrated solution is expected to improve governance, compliance, operational efficiency, and community service delivery through digital transformation of the municipality's core financial and administrative systems.

## **PRICING SCHEDULE**

| Item<br>No. | Affected<br>Business<br>Process | Service<br>Code | Product Name  | Product Service<br>Description   | Sub-products   | Impl. /<br>Once Off<br>Fee | Annual<br>Fee<br>(if any) | Monthly<br>Fee Year<br>1 | Monthly<br>Fee<br>Year 2 | Monthly<br>Fee year<br>3 | Monthly<br>Fee year<br>4 | Monthly<br>Fee year<br>5 | Total |
|-------------|---------------------------------|-----------------|---|--|--|----------------------------|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
| 1 .         | All                             | Service 1       | MSCOA<br>Compliant<br>Municipal<br>Financial<br>Management<br>System        | Financial Management System that provides comprehensive project-based budgeting, financial tracking, and corporate governance tools tailored for municipalities, in line with mSCOA regulations. |  |                            | R                         | R                        | R                        | R                        | R                        | R                        | R     |
| 2 .         | Financial<br>Accounting         | Service 2       | Municipal<br>Financial<br>Management<br>Advisory<br>Operational<br>Services |  | 2.1 In-Year Reporting: Experts advise monthly to ensure accurate and complete transactional alignment and allocations which assist municipality in decision making and understanding the municipality's financial position |                            | R                         | R                        | R                        | R                        | R                        | R                        | R     |
|             | Financial<br>Accounting         | Service 2       | Municipal<br>Financial<br>Management<br>Advisory<br>Operational             |  | 2. 2 Annual<br>Reporting<br>Experts advise<br>on annual  |                            | R                         | R                        | R                        | R                        | R                        | R                        | R     |

| y Total<br>r                          |
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| Item | Affected  | Service   | Product Name | Product Service | Sub-products     | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|-----------|--------------|-----------------|------------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code      |              | Description     |                  | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process   |           |              |                 |                  | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |           |           |              |                 | allocation and   |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | accounting       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | maintenance      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | of municipal     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | assets.          |          |          |          |         |          |          |          |       |
|      | Corporate | Service 2 | Municipal    |                 | 2.4              |          | R        | R        | R       | R        | R        | R        | R     |
|      | Govenance |           | Financial    |                 | Organisational   |          |          |          |         |          |          |          |       |
|      |           |           | Management   |                 | Performance      |          |          |          |         |          |          |          |       |
|      |           |           | Advisory     |                 |                  |          |          |          |         |          |          |          |       |
|      |           |           | Operational  |                 | 2.5 Individual   |          |          |          |         |          |          |          |       |
|      |           |           | Services     |                 | performance      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 |                  |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Specialist       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | advisory         |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | support to       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | municipality in  |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | implementing     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Organisational   |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | performance      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | optimally and    |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | cascading        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | individual       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | performance      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | to all levels of |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | staff. partner   |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | with industry    |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | leading          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | developers to    |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | supply           |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | electronic       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | performance      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | management       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | software for     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | the              |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | organisation     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | and the          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | individual.      |          |          |          |         |          |          |          |       |
|      | Revenue   | Service 2 | Municipal    |                 | 2.6 Revenue      |          | R        | R        | R       | R        | R        | R        | R     |
|      | and Debt  |           | Financial    |                 | Enhancement      |          |          |          |         |          |          |          |       |
|      | Managemen |           | Management   |                 | - Data           |          |          |          |         |          |          |          |       |

| Item | Affected  | Service   | Product Name | Product Service | Sub-products    | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|-----------|--------------|-----------------|-----------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code      | Product Name |                 | Sub-products    | Once Off | Fee      | Fee Year | Fee     |          | _        | _        | Total |
| NO.  |           | Code      |              | Description     |                 |          |          |          | Year 2  | Fee year | Fee year | Fee year |       |
|      | Process   |           | A duit a sur |                 |                 | Fee      | (if any) | 1        | rear z  | 3        | 4        | 5        |       |
|      | t         |           | Advisory     |                 | Management      |          |          |          |         |          |          |          |       |
|      |           |           | Operational  |                 |                 |          |          |          |         |          |          |          |       |
|      |           |           | Services     |                 | 2.7 Revenue     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Enhancement     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | - Credit        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Control         |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Management      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | 2.8 Revenue     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Enhancement     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | - Indigent      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Management      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | This Solution   |          |          |          |         |          |          |          |       |
|      |           |           |              |                 |                 |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | must offer the  |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Municipality a  |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | variety of      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | options to      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | assist with the |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | enhancement     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | and             |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | optimization    |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | of the          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Revenue         |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Collection      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | process.        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | The modules     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | must include    |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | but not limited |          |          |          |         |          |          |          |       |
|      |           |           | Municipal    |                 | to; WEB-        |          |          |          |         |          |          |          |       |
|      |           |           | Financial    |                 | BASED           |          |          |          |         |          |          |          |       |
|      |           |           | Management   |                 | software        |          |          |          |         |          |          |          |       |
|      | Revenue   |           | Advisory     |                 | applications    |          |          |          |         |          |          |          |       |
|      | and Debt  | Service 2 | Operational  |                 | and vetting     |          |          |          |         |          |          |          |       |
|      | Managemen |           | Services     |                 | processes,      |          |          |          |         |          |          |          |       |
|      | t         |           |              |                 | with the main   |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | focus areas     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | being:          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Automated       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | workflow for    |          |          |          |         |          |          |          |       |

| Item | Affected  | Service   | Product Name | Product Service | Sub-products        | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|-----------|--------------|-----------------|---------------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code      |              | Description     |                     | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process   |           |              |                 |                     | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |           |           |              |                 | credit control,     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Indigent            |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | management          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | and the             |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | completeness        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | of billing.         |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | The solution        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | also must           |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | provide for all     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | related             |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | reporting           |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | requirements        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | and the             |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | storage of all      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | data.               |          | _        | _        | _       | _        | _        | _        |       |
|      |           | Service 2 |              |                 | 2.9 Budget          |          | R        | R        | R       | R        | R        | R        | R     |
|      |           |           |              |                 | and Reporting       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | <b>:</b>            |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | A : - t             |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Assistance          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | provided with       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | mSCOA               |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | reporting<br>expert |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | knowledge           |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | that helps          |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | municipality to     |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | report              |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | accurately on       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | budgets that        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | lays the            |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | foundation for      |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | accurate in-        |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | year reporting.     |          |          |          |         |          |          |          |       |
|      | Strategic | Service 2 |              |                 | 10. eSDBIP          |          | R        | R        | R       | R        | R        | R        | R     |
|      | and IDP   |           |              |                 | and Report          |          |          |          |         |          |          |          |       |
|      | Planning  |           |              |                 | (Organisation       |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | performance         |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | management,         |          |          |          |         |          |          |          |       |
|      |           |           |              |                 | Ward-based          |          |          |          |         |          |          |          |       |

| Item<br>No. | Affected<br>Business<br>Process | Service<br>Code | Product Name  | Product Service<br>Description   | Sub-products   | Impl. /<br>Once Off<br>Fee | Annual<br>Fee<br>(if any) | Monthly<br>Fee Year<br>1 | Monthly<br>Fee<br>Year 2 | Monthly<br>Fee year<br>3 | Monthly<br>Fee year<br>4 | Monthly<br>Fee year<br>5 | Total |
|-------------|---------------------------------|-----------------|---|--|--|----------------------------|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
|             |                                 |                 |   |  | reporting and<br>Capital Works<br>Plan)  |                            |                           |                          |                          |                          |                          |                          |       |
| 3 .         | Corporate Govenance             | Service 3       | Financial Management System Connectivity Services (System, Internet, WAN or Mobile Connectivity Services) | Comprehensive Connectivity Services that are designed to meet the unique needs of our municipality, providing end- to-end solutions that ensure robust network performance and security. The ability to effectively manage all our network infrastructure with our dedicated team. | Municipal Electronic Document Management System (EDMS), is an industry leading Electronic Document (EDM) & Enterprise Content Management (ECM) and Municipal Administration . Our solution aids the municipality with electronic records management and municipal administration . |                            | R                         | R                        | R                        | R                        | R                        | R                        | R     |
| 5           | Corporate<br>Govenance          | Service 5       | Municipal Financial System Disaster Recovery Services (FMS DR, Extended DR, Email Management "Mimecast")  | The Disaster Management (DR) & Continuity Support Services (CSS) must provide comprehensive solution to manage a municipality's  |  |                            | R                         | R                        | R                        | R                        | R                        | R                        | R     |

| Item | Affected   | Service   | Product Name  | Product Service   | Sub-products | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total  |
|------|------------|-----------|---------------|-------------------|--------------|----------|----------|----------|---------|----------|----------|----------|--------|
| No.  | Business   | Code      | - round runne | Description       | ous products | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year | . ota. |
| 1.0. | Process    | 3000      |               | 2000.100.1        |              | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |        |
|      |            |           |               | backup and        |              |          | (        | _        |         |          | -        |          |        |
|      |            |           |               | recovery needs.   |              |          |          |          |         |          |          |          |        |
|      |            |           |               | The financial     |              |          |          |          |         |          |          |          |        |
|      |            |           |               | System Service    |              |          |          |          |         |          |          |          |        |
|      |            |           |               | provider must     |              |          |          |          |         |          |          |          |        |
|      |            |           |               | ensure our        |              |          |          |          |         |          |          |          |        |
|      |            |           |               | critical onsite   |              |          |          |          |         |          |          |          |        |
|      |            |           |               | data and hosted   |              |          |          |          |         |          |          |          |        |
|      |            |           |               | applications are  |              |          |          |          |         |          |          |          |        |
|      |            |           |               | always secure     |              |          |          |          |         |          |          |          |        |
|      |            |           |               | and recoverable   |              |          |          |          |         |          |          |          |        |
|      |            |           |               | by conducting     |              |          |          |          |         |          |          |          |        |
|      |            |           |               | recovery testing  |              |          |          |          |         |          |          |          |        |
|      |            |           |               | and daily         |              |          |          |          |         |          |          |          |        |
|      |            |           |               | maintenance       |              |          |          |          |         |          |          |          |        |
|      |            |           |               | checks.           |              |          |          |          |         |          |          |          |        |
| 6    | Asset      | Service 6 | Financial     | Provide a cloud-  |              |          | R        | R        | R       | R        | R        | R        | R      |
|      | Managemen  |           | System        | based meter       |              |          |          |          |         |          |          |          |        |
|      | t and      |           | Integrated    | reading software  |              |          |          |          |         |          |          |          |        |
|      | Maintenanc |           | Metering      | uses ultra-       |              |          |          |          |         |          |          |          |        |
|      | е          |           | (Electronic   | rugged handheld   |              |          |          |          |         |          |          |          |        |
|      |            |           | Meter Reading | devices for the   |              |          |          |          |         |          |          |          |        |
|      |            |           | System)       | quick and         |              |          |          |          |         |          |          |          |        |
|      |            |           |               | efficient capture |              |          |          |          |         |          |          |          |        |
|      |            |           |               | of readings,      |              |          |          |          |         |          |          |          |        |
|      |            |           |               | faults, and       |              |          |          |          |         |          |          |          |        |
|      |            |           |               | missing meter     |              |          |          |          |         |          |          |          |        |
|      |            |           |               | information with  |              |          |          |          |         |          |          |          |        |
|      |            |           |               | photo evidence    |              |          |          |          |         |          |          |          |        |
|      |            |           |               | while on the      |              |          |          |          |         |          |          |          |        |
|      |            |           |               | move. Readings    |              |          |          |          |         |          |          |          |        |
|      |            |           |               | must be updated   |              |          |          |          |         |          |          |          |        |
|      |            |           |               | to the cloud-     |              |          |          |          |         |          |          |          |        |
|      |            |           |               | based             |              |          |          |          |         |          |          |          |        |
|      |            |           |               | monitoring and    |              |          |          |          |         |          |          |          |        |
|      |            |           |               | reporting         |              |          |          |          |         |          |          |          |        |
|      |            |           |               | dashboard using   |              |          |          |          |         |          |          |          |        |
|      |            |           |               | a data SIM card,  |              |          |          |          |         |          |          |          |        |
|      |            |           |               | regardless of the |              |          |          |          |         |          |          |          |        |
|      |            |           |               | reader's          |              |          |          |          |         |          |          |          |        |

| Item | Affected  | Service   | Product Name    | Product Service            | Sub-products | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|-----------|-----------------|----------------------------|--------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code      |                 | Description                | -            | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process   |           |                 |                            |              | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |           |           |                 | location. GPS              |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | technology                 |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | guides readers             |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | to meter                   |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | locations and              |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | plots progress on          |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | a map for                  |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | supervisors to             |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | view. The                  |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | dashboard                  |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | should generates           |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | advanced                   |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | reports and                |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | seamlessly                 |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | updates readings           |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | to the asset               |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | module.                    |              |          |          |          |         |          |          |          |       |
| 7    | Revenue   | Service 7 | Financial       |                            |              |          | R        | R        | R       | R        | R        | R        | R     |
|      | and Debt  |           | System          |                            |              |          |          |          |         |          |          |          |       |
|      | Managemen |           | Printing        |                            |              |          |          |          |         |          |          |          |       |
|      | t         |           | Services        |                            |              |          |          |          |         |          |          |          |       |
| 8    | ·         | Service 8 | Municipal       | The                        |              |          | R        | R        | R       | R        | R        | R        | R     |
|      | Govenance |           | Financial       | Comprehensive              |              |          |          |          |         |          |          |          |       |
|      |           |           | System ICT      | ICT Managed                |              |          |          |          |         |          |          |          |       |
|      |           |           | Essential       | Support Services           |              |          |          |          |         |          |          |          |       |
|      |           |           | Services (ICT   | for local                  |              |          |          |          |         |          |          |          |       |
|      |           |           | Infrastructure, | government                 |              |          |          |          |         |          |          |          |       |
|      |           |           | ICT Support     | should                     |              |          |          |          |         |          |          |          |       |
|      |           |           | Services, ICT   | encompass a                |              |          |          |          |         |          |          |          |       |
|      |           |           | Procurement)    | wide range of              |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | solutions to               |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | ensure seamless            |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | & continuous               |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | operations and robust data |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | security &                 |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | protection. The            |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | ICT solutions              |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | must span                  |              |          |          |          |         |          |          |          |       |
|      |           |           |                 | network                    |              |          |          |          |         |          |          |          |       |
|      | 1         |           | 1               | HELVVOIR                   |              |          |          |          |         |          |          |          |       |

| Item | Affected   | Service   | Product Name  | Product Service                | Sub-products | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|------------|-----------|---------------|--------------------------------|--------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business   | Code      |               | Description                    | -            | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process    |           |               |                                |              | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |            |           |               | connectivity,                  |              |          |          |          |         |          |          |          |       |
|      |            |           |               | hardware and                   |              |          |          |          |         |          |          |          |       |
|      |            |           |               | infrastructure,                |              |          |          |          |         |          |          |          |       |
|      |            |           |               | business                       |              |          |          |          |         |          |          |          |       |
|      |            |           |               | software                       |              |          |          |          |         |          |          |          |       |
|      |            |           |               | solutions and all              |              |          |          |          |         |          |          |          |       |
|      |            |           |               | support and                    |              |          |          |          |         |          |          |          |       |
|      |            |           |               | maintenance                    |              |          |          |          |         |          |          |          |       |
|      |            |           |               | aspects needed.                |              |          |          |          |         |          |          |          |       |
| 9    | Revenue    | Service 9 | Municipal     | The Financial                  |              |          | R        | R        | R       | R        | R        | R        | R     |
|      | and Debt   |           | Financial     | System Service                 |              |          |          |          |         |          |          |          |       |
|      | Managemen  |           | System        | provider should                |              |          |          |          |         |          |          |          |       |
|      | t          |           | Customer Care | provide a multi-               |              |          |          |          |         |          |          |          |       |
|      |            |           | (eService's   | channel platform               |              |          |          |          |         |          |          |          |       |
|      |            |           | Consumer &    | that allows                    |              |          |          |          |         |          |          |          |       |
|      |            |           | Communicatio  | municipal                      |              |          |          |          |         |          |          |          |       |
|      |            |           | n Portals)    | consumers to                   |              |          |          |          |         |          |          |          |       |
|      |            |           |               | manage their                   |              |          |          |          |         |          |          |          |       |
|      |            |           |               | accounts and interactions with |              |          |          |          |         |          |          |          |       |
|      |            |           |               | the municipality.              |              |          |          |          |         |          |          |          |       |
|      |            |           |               | Municipality                   |              |          |          |          |         |          |          |          |       |
|      |            |           |               | should also                    |              |          |          |          |         |          |          |          |       |
|      |            |           |               | communicate                    |              |          |          |          |         |          |          |          |       |
|      |            |           |               | with its                       |              |          |          |          |         |          |          |          |       |
|      |            |           |               | consumers using                |              |          |          |          |         |          |          |          |       |
|      |            |           |               | the same                       |              |          |          |          |         |          |          |          |       |
|      |            |           |               | platform &                     |              |          |          |          |         |          |          |          |       |
|      |            |           |               | channels.                      |              |          |          |          |         |          |          |          |       |
| 1    | Corporate  | Service   | Municipal     | Municipal                      |              |          | R        | R        | R       | R        | R        | R        | R     |
| 0    | Governance | 10        | Performance   | Performance                    |              |          |          |          |         |          |          |          |       |
|      |            |           | Management    | Management                     |              |          |          |          |         |          |          |          |       |
|      |            |           | and           | and                            |              |          |          |          |         |          |          |          |       |
|      |            |           | Development   | Development                    |              |          |          |          |         |          |          |          |       |
|      |            |           | System        | system                         |              |          |          |          |         |          |          |          |       |
|      |            |           |               | facilitates the                |              |          |          |          |         |          |          |          |       |
|      |            |           |               | management of                  |              |          |          |          |         |          |          |          |       |
|      |            |           |               | the performance                |              |          |          |          |         |          |          |          |       |
|      |            |           |               | of the                         |              |          |          |          |         |          |          |          |       |
|      |            |           |               | organisation and               |              |          |          |          |         |          |          |          |       |

| Item | Affected  | Service | Product Name  | Product Service    | Sub-products | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|---------|---------------|--------------------|--------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code    |               | Description        | -            | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process   |         |               |                    |              | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |           |         |               | the performance    |              |          | , ,,     |          |         |          |          |          |       |
|      |           |         |               | management         |              |          |          |          |         |          |          |          |       |
|      |           |         |               | and                |              |          |          |          |         |          |          |          |       |
|      |           |         |               | development of     |              |          |          |          |         |          |          |          |       |
|      |           |         |               | individuals at the |              |          |          |          |         |          |          |          |       |
|      |           |         |               | municipality. The  |              |          |          |          |         |          |          |          |       |
|      |           |         |               | software will aid  |              |          |          |          |         |          |          |          |       |
|      |           |         |               | in ensuring        |              |          |          |          |         |          |          |          |       |
|      |           |         |               | compliance with    |              |          |          |          |         |          |          |          |       |
|      |           |         |               | regulations and    |              |          |          |          |         |          |          |          |       |
|      |           |         |               | good               |              |          |          |          |         |          |          |          |       |
|      |           |         |               | governance. The    |              |          |          |          |         |          |          |          |       |
|      |           |         |               | PMS system         |              |          |          |          |         |          |          |          |       |
|      |           |         |               | must further       |              |          |          |          |         |          |          |          |       |
|      |           |         |               | help with best     |              |          |          |          |         |          |          |          |       |
|      |           |         |               | practice           |              |          |          |          |         |          |          |          |       |
|      |           |         |               | initiatives        |              |          |          |          |         |          |          |          |       |
|      |           |         |               | through a digital  |              |          |          |          |         |          |          |          |       |
|      |           |         |               | or specialist      |              |          |          |          |         |          |          |          |       |
|      |           |         |               | support on         |              |          |          |          |         |          |          |          |       |
|      |           |         |               | existing manual    |              |          |          |          |         |          |          |          |       |
|      |           |         |               | interventions.     |              |          |          |          |         |          |          |          |       |
| 1    | Treasury  | Service | Municipal     | Municipal          | 11.1         |          | R        | R        | R       | R        | R        | R        | R     |
| 1    | and Cash  | 11      | Financial     | Financial          | Municipal    |          |          |          |         |          |          |          |       |
|      | Managemen |         | Management    | Management         | Financial    |          |          |          |         |          |          |          |       |
|      | t         |         | System        | System Analytics   | Ratios       |          |          |          |         |          |          |          |       |
|      |           |         | Analytics     | is an innovative   |              |          |          |          |         |          |          |          |       |
|      |           |         | (Reporting,   | analytics          | 11.2         |          |          |          |         |          |          |          |       |
|      |           |         | Dashboarding  | platform which     | Municipal    |          |          |          |         |          |          |          |       |
|      |           |         | and Business  | should provide     | Consumer     |          |          |          |         |          |          |          |       |
|      |           |         | Intelligence) | our municipality   | Analytic     |          |          |          |         |          |          |          |       |
|      |           |         |               | with financial     |              |          |          |          |         |          |          |          |       |
|      |           |         |               | and non-           | 11.3         |          |          |          |         |          |          |          |       |
|      |           |         |               | financial          | Municipal    |          |          |          |         |          |          |          |       |
|      |           |         |               | business           | Financial    |          |          |          |         |          |          |          |       |
|      |           |         |               | intelligence,      | Management   |          |          |          |         |          |          |          |       |
|      |           |         |               | dashboard          | System       |          |          |          |         |          |          |          |       |
|      |           |         |               | visualisation and  | Provincial   |          |          |          |         |          |          |          |       |
|      |           |         |               | reporting. The     | Dashboards   |          |          |          |         |          |          |          |       |
|      |           |         |               | platform should    |              |          |          |          |         |          |          |          |       |

| Item | Affected  | Service | Product Name | Product Service    | Sub-products     | Impl. /  | Annual    | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|---------|--------------|--------------------|------------------|----------|-----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code    | Troudet Name | Description        | Sub products     | Once Off | Fee       | Fee Year | Fee     | Fee year | Fee year | Fee year | Total |
| 140. | Process   | Couc    |              | Description        |                  | Fee      | (if any)  | 1        | Year 2  | 3        | 4        | 5        |       |
|      | 1100033   |         |              | draw               |                  |          | (ii diry) | -        | TCUI 2  |          | -        | 3        |       |
|      |           |         |              | information        |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | from various       |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | systems and        |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | combines this      |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | data for our       |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | users, simplifying |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | access to          |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | information.       |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | Furthermore the    |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | platform should    |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | assist our         |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | municipality with  |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | compliancy for     |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | important          |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | statutory          |                  |          |           |          |         |          |          |          |       |
|      |           |         |              | demands.           |                  |          |           |          |         |          |          |          |       |
|      |           |         |              |                    |                  |          |           |          |         |          |          |          |       |
|      |           |         |              |                    |                  |          |           |          |         |          |          |          |       |
| 1    | Revenue   | Service | Municipal    | A                  | 12.1 Credit      |          | R         | R        | R       | R        | R        | R        | R     |
| 2    | and Debt  | 12      | Financial    | comprehensive      | Control &        |          |           |          |         |          |          |          |       |
|      | Managemen |         | Management   | software           | Debt             |          |           |          |         |          |          |          |       |
|      | t         |         | System       | solution crafted   | Collection       |          |           |          |         |          |          |          |       |
|      |           |         | Revenue      | for local          | Α                |          |           |          |         |          |          |          |       |
|      |           |         | Management   | authorities to     | comprehensiv     |          |           |          |         |          |          |          |       |
|      |           |         |              | streamline credit  | e software       |          |           |          |         |          |          |          |       |
|      |           |         |              | control and debt   | solution         |          |           |          |         |          |          |          |       |
|      |           |         |              | collection.        | crafted for      |          |           |          |         |          |          |          |       |
|      |           |         |              | Tailored           | local            |          |           |          |         |          |          |          |       |
|      |           |         |              | specifically for   | authorities to   |          |           |          |         |          |          |          |       |
|      |           |         |              | the collection of  | streamline       |          |           |          |         |          |          |          |       |
|      |           |         |              | revenue, it        | credit control   |          |           |          |         |          |          |          |       |
|      |           |         |              | automates the      | and debt         |          |           |          |         |          |          |          |       |
|      |           |         |              | entire process,    | collection.      |          |           |          |         |          |          |          |       |
|      |           |         |              | from identifying   | Tailored         |          |           |          |         |          |          |          |       |
|      |           |         |              | accounts in        | specifically for |          |           |          |         |          |          |          |       |
|      |           |         |              | arrears to         | the collection   |          |           |          |         |          |          |          |       |
|      |           |         |              | enforcing strict   | of revenue, it   |          |           |          |         |          |          |          |       |
|      |           |         |              | adherence to       | automates the    |          |           |          |         |          |          |          |       |
|      |           |         |              | policy-driven      | entire process,  |          |           |          |         |          |          |          |       |

| Item | Affected | Service | Product Name | Product Service   | Sub-products    | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|----------|---------|--------------|-------------------|-----------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business | Code    |              | Description       | l can producto  | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year | 1000  |
|      | Process  |         |              |                   |                 | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |          |         |              | workflows. This   | from            |          |          |          |         |          |          |          |       |
|      |          |         |              | ensures efficient | identifying     |          |          |          |         |          |          |          |       |
|      |          |         |              | management of     | accounts in     |          |          |          |         |          |          |          |       |
|      |          |         |              | revenue           | arrears to      |          |          |          |         |          |          |          |       |
|      |          |         |              | collection        | enforcing       |          |          |          |         |          |          |          |       |
|      |          |         |              | procedures and    | strict          |          |          |          |         |          |          |          |       |
|      |          |         |              | addresses         | adherence to    |          |          |          |         |          |          |          |       |
|      |          |         |              | nonpayment        | policy-driven   |          |          |          |         |          |          |          |       |
|      |          |         |              | issues from the   | workflows.      |          |          |          |         |          |          |          |       |
|      |          |         |              | onset, helping    | This ensures    |          |          |          |         |          |          |          |       |
|      |          |         |              | municipalities    | efficient       |          |          |          |         |          |          |          |       |
|      |          |         |              | maintain          | management      |          |          |          |         |          |          |          |       |
|      |          |         |              | effective debt    | of revenue      |          |          |          |         |          |          |          |       |
|      |          |         |              | management.       | collection      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | procedures      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | and addresses   |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | nonpayment      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | issues from     |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | the onset,      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | helping         |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | municipalities  |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | maintain        |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | effective debt  |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | management.     |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | 12.2 Indigent   |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | Control:        |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | A solution that |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | streamlines     |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | municipal       |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | indigent        |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | management      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | with a          |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | comprehensiv    |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | e workflow      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | system. It      |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | handles all     |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | stages from     |          |          |          |         |          |          |          |       |
|      |          |         |              |                   | registration to |          |          |          |         |          |          |          |       |
| 1    |          |         |              |                   | maintenance,    |          |          |          |         |          |          |          |       |

| Item | Affected    | Service | Product Name | Product Service    | Sub-products               | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-------------|---------|--------------|--------------------|----------------------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business    | Code    |              | Description        |                            | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process     |         |              |                    |                            | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |             |         |              |                    | allowing for               |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | web-based,                 |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | manual, or                 |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | handheld                   |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | device entries.            |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | The system                 |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | supports                   |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | communicatio               |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | n to the                   |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | applicant,                 |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | verifies                   |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | applicant                  |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | information,               |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | conducts field             |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | audits and                 |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | verification               |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | against                    |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | external data              |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | sources                    |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | aligned with               |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | legislative                |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | requirements. Our solution |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | aids in the                |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | creation and               |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | maintenance                |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | of an accurate             |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | indigent                   |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | register.                  |          |          |          |         |          |          |          |       |
|      |             |         |              |                    | register.                  |          |          |          |         |          |          |          |       |
| 1    | All         | Service | Municipal    | Online and         | Online and                 |          |          | R        | R       | R        | R        | R        | R     |
| 3    |             | 13      | Financial    | physical training  | physical                   |          |          |          |         |          |          |          |       |
| . ]  |             | _       | Management   | per person for all | training per               |          |          |          |         |          |          |          |       |
|      |             |         | System       | the financial      | person for all             |          |          |          |         |          |          |          |       |
|      |             |         | Learner      | years under this   | the financial              |          |          |          |         |          |          |          |       |
|      |             |         | Management   | contract           | years under                |          |          |          |         |          |          |          |       |
|      |             |         | Module       |                    | this contract              |          |          |          |         |          |          |          |       |
| 1    | Human       | Service | Municipal    | The Service        | 14.1 MFS                   |          |          | R        | R       | R        | R        | R        | R     |
| 4    | Resources   | 14      | Financial    | provider should    | Payroll                    |          |          |          |         |          |          |          |       |
|      | and Payroll |         | System HR &  | provide a payroll  | Provide a                  |          |          |          |         |          |          |          |       |

| Item | Affected  | Service | Product Name | Product Service   | Sub-products   | Impl. /  | Annual    | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-----------|---------|--------------|-------------------|----------------|----------|-----------|----------|---------|----------|----------|----------|-------|
| No.  | Business  | Code    | Froduct Name | Description       | Sub-products   | Once Off | Fee       | Fee Year | Fee     | Fee year | Fee year | Fee year | iotai |
| NO.  | Process   | Code    |              | Description       |                | Fee      | (if any)  |          | Year 2  |          | _        | 5        |       |
|      |           |         | Day wall     | <b>C</b> t        |                | ree      | (II ally) | 1        | Teal Z  | 3        | 4        | 3        |       |
|      | Managemen |         | Payroll      | software          | payroll        |          |           |          |         |          |          |          |       |
|      | t         |         |              | offering that     | software       |          |           |          |         |          |          |          |       |
|      |           |         |              | offers the        | offering that  |          |           |          |         |          |          |          |       |
|      |           |         |              | municipality with | offers the     |          |           |          |         |          |          |          |       |
|      |           |         |              | an accurate       | municipality   |          |           |          |         |          |          |          |       |
|      |           |         |              | legislatively     | with an        |          |           |          |         |          |          |          |       |
|      |           |         |              | compliant and     | accurate       |          |           |          |         |          |          |          |       |
|      |           |         |              | user-friendly     | legislatively  |          |           |          |         |          |          |          |       |
|      |           |         |              | payroll system.   | compliant and  |          |           |          |         |          |          |          |       |
|      |           |         |              | Our Human         | user-friendly  |          |           |          |         |          |          |          |       |
|      |           |         |              | Capital Software  | payroll        |          |           |          |         |          |          |          |       |
|      |           |         |              | provides users    | system. The    |          |           |          |         |          |          |          |       |
|      |           |         |              | with a fully      | Human Capital  |          |           |          |         |          |          |          |       |
|      |           |         |              | integrated HR     | Software       |          |           |          |         |          |          |          |       |
|      |           |         |              | system that's     | should provide |          |           |          |         |          |          |          |       |
|      |           |         |              | simple, effective | users with a   |          |           |          |         |          |          |          |       |
|      |           |         |              | and efficient     | fully          |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | integrated HR  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | system that's  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | simple,        |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | effective and  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | efficient      |          |           |          |         |          |          |          |       |
|      |           |         |              |                   |                |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | 14.2 FMS HR    |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | The Human      |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | Capital        |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | Software must  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | provide users  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | with a fully   |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | integrated HR  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | system that's  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | simple,        |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | effective and  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | efficient      |          |           |          |         |          |          |          |       |
|      |           |         |              |                   |                |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | 14.3 Employee  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | Self           |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | Service(Leave  |          |           |          |         |          |          |          |       |
|      |           |         |              |                   | Management)    |          |           |          |         |          |          |          |       |
|      |           |         |              |                   |                |          |           |          |         |          |          |          |       |

| Item | Affected | Service | Product Name | Product Service                                | Sub-products          | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|----------|---------|--------------|--|-----------------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business | Code    |              | Description                                    | Cara products         | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year | 1000  |
|      | Process  | 354.5   |              | 2 <b>3 3 3</b> 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 |                       | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |          |         |              |  | This allows the       |          | . , ,,   |          |         |          |          |          |       |
|      |          |         |              |  | employee and          |          |          |          |         |          |          |          |       |
|      |          |         |              |  | manager               |          |          |          |         |          |          |          |       |
|      |          |         |              |  | access to             |          |          |          |         |          |          |          |       |
|      |          |         |              |  | change own            |          |          |          |         |          |          |          |       |
|      |          |         |              |  | information,          |          |          |          |         |          |          |          |       |
|      |          |         |              |  | apply for leave       |          |          |          |         |          |          |          |       |
|      |          |         |              |  | and                   |          |          |          |         |          |          |          |       |
|      |          |         |              |  | declaration of        |          |          |          |         |          |          |          |       |
|      |          |         |              |  | interest, as          |          |          |          |         |          |          |          |       |
|      |          |         |              |  | well as access        |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | to their              |          |          |          |         |          |          |          |       |
|      |          |         |              |  | payslips and          |          |          |          |         |          |          |          |       |
|      |          |         |              |  | IRP5's.               |          |          |          |         |          |          |          |       |
|      |          |         |              |  |                       |          |          |          |         |          |          |          |       |
|      |          |         |              |  | 14.4 Time and         |          |          |          |         |          |          |          |       |
|      |          |         |              |  | Attendance            |          |          |          |         |          |          |          |       |
|      |          |         |              |  | Management            |          |          |          |         |          |          |          |       |
|      |          |         |              |  |                       |          |          |          |         |          |          |          |       |
|      |          |         |              |  | The Time &            |          |          |          |         |          |          |          |       |
|      |          |         |              |  | Attendance            |          |          |          |         |          |          |          |       |
|      |          |         |              |  | (T&A) module          |          |          |          |         |          |          |          |       |
|      |          |         |              |  | is an                 |          |          |          |         |          |          |          |       |
|      |          |         |              |  | automated             |          |          |          |         |          |          |          |       |
|      |          |         |              |  | biometric<br>clocking |          |          |          |         |          |          |          |       |
|      |          |         |              |  | solution that         |          |          |          |         |          |          |          |       |
|      |          |         |              |  | complements           |          |          |          |         |          |          |          |       |
|      |          |         |              |  | the existing          |          |          |          |         |          |          |          |       |
|      |          |         |              |  | payroll suite.        |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | The T&A               |          |          |          |         |          |          |          |       |
|      |          |         |              |  | system must           |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | be simple to          |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | use and allow         |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | authorised            |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | staff to review,      |          |          |          |         |          |          |          |       |
| 1    |          |         |              |  | edit and              |          |          |          |         |          |          |          |       |
|      |          |         |              |  | approve an            |          |          |          |         |          |          |          |       |
|      |          |         |              |  | employee's            |          |          |          |         |          |          |          |       |
|      |          |         |              |  | time.                 |          |          |          |         |          |          |          |       |

| Item<br>No. | Affected<br>Business<br>Process | Service<br>Code | Product Name   | Product Service<br>Description  | Sub-products                          | Impl. /<br>Once Off<br>Fee | Annual<br>Fee<br>(if any) | Monthly<br>Fee Year<br>1 | Monthly<br>Fee<br>Year 2 | Monthly<br>Fee year<br>3 | Monthly<br>Fee year<br>4 | Monthly<br>Fee year<br>5 | Total |
|-------------|---------------------------------|-----------------|--|---|---------------------------------------|----------------------------|---------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
| 1 5 .       | All                             | Service<br>15   | Municipal Financial System Management training academy | FMS Academy must house the essential training booking system and knowledge base of Financial System. Ensuring that our workforce is always skilled and ready to tackle frontline tasks on the system. Employees should stay up to date with system changes, enhancing their ability to serve the community efficiently. Equip our team with the knowledge and skills they need to excel in their roles and adapt to evolving municipal needs. |                                       |                            |                           | R                        | R                        | R                        | R                        | R                        | R     |
| 1<br>6      | Corporate<br>Governance         | Service<br>16   | Municipal<br>Financial<br>System<br>Statutory          | Financial and other reporting that are statutory and  | 16.1 Financial<br>System<br>Reporting |                            |                           | R                        | R                        | R                        | R                        | R                        | R     |

| Affected  | Service  | Product Name   | Product Service  | Sub-products   | Impl. /  | Annual   | Monthly  | Monthly  | Monthly  | Monthly  | Monthly  | Total  |
|-----------|----------|--|--|--|--|--|--|--|--|--|--|--|
| Business  | Code     |  | Description  | -  | Once Off   | Fee  | Fee Year   | Fee  |  | Fee year   | Fee year   |  |
| Process   |          |  |  |  | Fee  | (if any)   | 1  | Year 2   | 3  | 4  | 5  |  |
|           |          | Financial  | non-statutory  | 16.2   |  |  |  |  |  |  |  |  |
|           |          | Reporting  |  | CaseWare (   |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  | III =  |  |  |  |  |  |  |  |  |  |
|           |          |  |  | ,  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  | product should   |  |  |  |  |  |  |  |  |  |
|           |          |  | allow for the  |  |  |  |  |  |  |  |  |  |
|           |          |  | automation of  |  |  |  |  |  |  |  |  |  |
|           |          |  | report   |  |  |  |  |  |  |  |  |  |
|           |          |  | generation,  |  |  |  |  |  |  |  |  |  |
|           |          |  | including but not  |  |  |  |  |  |  |  |  |  |
|           |          |  | limited to   |  |  |  |  |  |  |  |  |  |
|           |          |  | National   |  |  |  |  |  |  |  |  |  |
|           |          |  | Treasury Returns   |  |  |  |  |  |  |  |  |  |
|           |          |  | and Budget   |  |  |  |  |  |  |  |  |  |
|           |          |  | Formats, Annual  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  | Statements and   |  |  |  |  |  |  |  |  |  |
|           |          |  | Management   |  |  |  |  |  |  |  |  |  |
|           |          |  | Reporting.   |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
| Project   | Sarvica  | Projects and   | The Financial  |  |  |  | D  | D  | D  | D  | D  | R  |
|           |          |  |  |  |  |  | 11   | 11   | IX.  | IX.  | '  | IX.  |
|           | 1/       |  |  |  |  |  |  |  |  |  |  |  |
|           |          | Widilagement   |  |  |  |  |  |  |  |  |  |  |
| reporting |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           |          |  |  |  |  |  |  |  |  |  |  |  |
|           | Business | Business Process  Code  Project Managemen t and  Service 17 17 17 17 18 19 19 10 10 11 11 11 12 13 14 15 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18 | Business Process  Financial Reporting  Project Managemen t and  Service Managemen t and  Projects and programme Management | Business Process  Financial Reporting Financial Forms an integral part of the Municipality and the services offered in this product should allow for the automation of report generation, including but not limited to National Treasury Returns and Budget Formats, Annual Financial Statements and Management Reporting.  Project Managemen t and  The Financial System Project and Programme Management | Business Process  Financial Reporting  Financial Perotity forms an integral part of the Municipality and the services offered in this product should allow for the automation of report generation, including but not limited to National Treasury Returns and Budget Formats, Annual Financial Statements and Management Reporting.  Project Managemen t and reporting  Project Management (Project Management Management (Project Management and Reporting) module must provide our municipality with a bespoke workflow managed project scheduling, | Business Process  Financial non-statutory forms an integral part of the Municipality and the services offered in this product should allow for the automation of report generation, including but not limited to National Treasury Returns and Budget Formats, Annual Financial Statements and Management Reporting  Project Management and reporting  Projects and reporting  Projects and Programme Management Reporting  Management and Reporting) module must provide our municipality with a bespoke workflow managed project scheduling, | Business Process  Financial Reporting  Financial Reporting  Financial Reporting  Financial Reporting  Financial Software (Budgeting Software)  Financial Software)  Financial Reporting  Financial Software (Budgeting Software)  Financial Software)  Financial Software)  Financial Software (Budgeting Software)  Financial Software)  Financial Software)  Financial Statements and Management Reporting.  Financial System Project and Programme Management (Project Management and Reporting) module must provide our municipality with a bespoke workflow managed project scheduling, | Business Process  Financial Reporting  Financial Statements and Management tand reporting  Financial Statements and Management Reporting  Financial Statements and Reporting Reporting Reporting Reporting Reporting Repo | Business Process    Financial Financial Reporting   Financial Statements and Management t and reporting   Project Management t and reporting   Project Management reporting   Project Management and Reporting   Project Management and Reporting   Project Management t and Reporting   Project Scheduling, working wo | Business Process  Financial Reporting Process  Financial Reporting | Business   Code   Process   Proces | Project Porting   Project and Porgramme Management reporting   Project and Programme   Project and Reporting   Project and Programme   Project and Reporting   Project and R |

| Item | Affected   | Service | Product Name   | Product Service                 | Sub-products   | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|------------|---------|----------------|---------------------------------|----------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business   | Code    | Froduct Name   | Description                     | Sub-products   | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year | Total |
| 140. | Process    | Coue    |                | Description                     |                | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      | 110000     |         |                | tracking and                    |                |          | ()       |          |         |          | -        |          |       |
|      |            |         |                | reporting                       |                |          |          |          |         |          |          |          |       |
|      |            |         |                | solution which is               |                |          |          |          |         |          |          |          |       |
|      |            |         |                | informed by the                 |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Integrated ,                    |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Development                     |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Plan (IDP) and                  |                |          |          |          |         |          |          |          |       |
|      |            |         |                | giving input to                 |                |          |          |          |         |          |          |          |       |
|      |            |         |                | the annual                      |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Service Delivery-               |                |          |          |          |         |          |          |          |       |
|      |            |         |                | and Budget                      |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Implementation                  |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Plan (SDBIP).                   |                |          |          |          |         |          |          |          |       |
| 1    | Asset      | Service | Asset          | Asset verification              |                |          |          | R        | R       | R        | R        | R        | R     |
| 7    | Managemen  | 17      | Verification   | scanners that                   |                |          |          |          |         |          |          |          |       |
|      | t and      |         | System         | allows                          |                |          |          |          |         |          |          |          |       |
|      | Maintenanc |         |                | municipality to                 |                |          |          |          |         |          |          |          |       |
|      | е          |         |                | manage the                      |                |          |          |          |         |          |          |          |       |
|      |            |         |                | physical location of assets and |                |          |          |          |         |          |          |          |       |
|      |            |         |                | verification data               |                |          |          |          |         |          |          |          |       |
|      |            |         |                | that integrates                 |                |          |          |          |         |          |          |          |       |
|      |            |         |                | with the                        |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Financial                       |                |          |          |          |         |          |          |          |       |
|      |            |         |                | Management                      |                |          |          |          |         |          |          |          |       |
|      |            |         |                | System Asset                    |                |          |          |          |         |          |          |          |       |
|      |            |         |                | module                          |                |          |          |          |         |          |          |          |       |
|      |            |         |                |                                 |                |          |          |          |         |          |          |          |       |
| 1    | Budgeting  | Service | Financial      | The financial                   | 18.1 Financial |          |          | R        | R       | R        | R        | R        | R     |
| 8    | and        | 18      | System         | System Planning                 | System CAPEX   |          |          |          |         |          |          |          |       |
|      | Financial  |         | Planning &     | and Prioritisation              | Planning &     |          |          |          |         |          |          |          |       |
|      | Planning   |         | Prioritisation | (Strategic and                  | Prioritisation |          |          |          |         |          |          |          |       |
|      |            |         | (Strategic and | IDP Planning)                   | (Strategic and |          |          |          |         |          |          |          |       |
|      |            |         | IDP Planning)  | module must                     | IDP Planning)  |          |          |          |         |          |          |          |       |
|      |            |         |                | provide                         | T              |          |          |          |         |          |          |          |       |
|      |            |         |                | municipality with               | The Planning   |          |          |          |         |          |          |          |       |
|      |            |         |                | a managed                       | and            |          |          |          |         |          |          |          |       |
|      |            |         |                | workflow driven                 | Prioritisation |          |          |          |         |          |          |          |       |
|      |            |         |                | Strategic and IDP               | (Strategic and |          |          |          |         |          |          |          |       |
|      |            |         |                | planning tool                   | IDP Planning)  |          |          |          |         |          | 1        |          |       |

| Item | Affected | Service | Product Name | Product Service      | Sub-products              | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|----------|---------|--------------|----------------------|---------------------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business | Code    | Troudet Nume | Description          | Sub products              | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year | Total |
|      | Process  | 0000    |              | 2 coch peron         |                           | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |          |         |              | focused on OPEX      | module must               |          | , · , // |          |         |          |          |          |       |
|      |          |         |              | (Operating           | provide the               |          |          |          |         |          |          |          |       |
|      |          |         |              | Expenditure) and     | municipality              |          |          |          |         |          |          |          |       |
|      |          |         |              | CAPEX (Capital       | with a                    |          |          |          |         |          |          |          |       |
|      |          |         |              | Expenditure).        | managed                   |          |          |          |         |          |          |          |       |
|      |          |         |              | The solution         | workflow                  |          |          |          |         |          |          |          |       |
|      |          |         |              | must support         | driven                    |          |          |          |         |          |          |          |       |
|      |          |         |              | project creation     | Strategic and             |          |          |          |         |          |          |          |       |
|      |          |         |              | and planning,        | IDP planning              |          |          |          |         |          |          |          |       |
|      |          |         |              | project              | tool focused              |          |          |          |         |          |          |          |       |
|      |          |         |              | prioritisation or    | on CAPEX                  |          |          |          |         |          |          |          |       |
|      |          |         |              | ranking, budget      | (Capital                  |          |          |          |         |          |          |          |       |
|      |          |         |              | scenario             | Expenditure).             |          |          |          |         |          |          |          |       |
|      |          |         |              | planning.            | The solution              |          |          |          |         |          |          |          |       |
|      |          |         |              | Sophisticated        | supports                  |          |          |          |         |          |          |          |       |
|      |          |         |              | dashboarding         | project                   |          |          |          |         |          |          |          |       |
|      |          |         |              | and reporting        | creation and              |          |          |          |         |          |          |          |       |
|      |          |         |              | provides<br>Realtime | planning,                 |          |          |          |         |          |          |          |       |
|      |          |         |              | visibility to all    | project<br>prioritisation |          |          |          |         |          |          |          |       |
|      |          |         |              | these areas.         | or ranking,               |          |          |          |         |          |          |          |       |
|      |          |         |              | tilese areas.        | budget                    |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | scenario                  |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | planning.                 |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | Sophisticated             |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | dashboarding              |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | and reporting             |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | provides                  |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | Realtime                  |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | visibility to all         |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | these areas.              |          |          |          |         |          |          |          |       |
|      |          |         |              |                      |                           |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | 18.2 Financial            |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | System OPEX               |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | Planning &                |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | Prioritisation            |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | (Strategic and            |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | IDP Planning)             |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | The Financial             |          |          |          |         |          |          |          |       |
|      |          |         |              |                      | The Financial             |          |          |          |         |          |          |          |       |

|      |          |         | 1            |                        |                   |          |           |          |         | 1          |              | 1        |       |
|------|----------|---------|--------------|------------------------|-------------------|----------|-----------|----------|---------|------------|--------------|----------|-------|
| Item | Affected | Service | Product Name | <b>Product Service</b> | Sub-products      | Impl. /  | Annual    | Monthly  | Monthly | Monthly    | Monthly      | Monthly  | Total |
| No.  | Business | Code    |              | Description            |                   | Once Off | Fee       | Fee Year | Fee     | Fee year   | Fee year     | Fee year |       |
|      | Process  |         |              |                        |                   | Fee      | (if any)  | 1        | Year 2  | 3          | 4            | 5        |       |
|      | 110003   |         |              |                        | Custom            | 100      | (ii diiy) | -        | rear 2  | , <u> </u> | <del>-</del> | 3        |       |
|      |          |         |              |                        | System            |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Planning and      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Prioritisation    |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | (Strategic and    |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | IDP Planning)     |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | module            |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | provides          |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | municipality      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | with a            |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | managed           |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | workflow          |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | driven            |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Strategic and     |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | IDP planning      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | tool focused      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | on OPEX           |          |           |          |         |            |              |          |       |
|      |          |         |              |                        |                   |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | (Operating        |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Expenditure).     |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | The solution      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | must support      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | project           |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | creation and      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | planning,         |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | project           |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | prioritisation    |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | or ranking,       |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | budget            |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | scenario          |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | planning.         |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Sophisticated     |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | dashboarding      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | and reporting     |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | provides          |          |           |          |         |            |              |          |       |
|      |          |         |              |                        |                   |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Realtime          |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | visibility to all |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | these areas.      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        |                   |          |           |          |         |            |              |          | 1     |
|      |          |         |              |                        | 18.3 Capital      |          |           |          |         |            |              |          |       |
|      |          |         |              |                        | Expenditure       |          |           |          |         |            |              |          | 1     |
|      |          |         |              |                        | Framework         |          | 1         |          | 1       |            | 1            |          | 1     |

| Item<br>No. | Affected<br>Business | Service<br>Code | Product Name         | Product Service<br>Description  | Sub-products   | Impl. /<br>Once Off | Annual<br>Fee | Monthly<br>Fee Year | Monthly<br>Fee | Monthly<br>Fee year | Monthly<br>Fee year | Monthly<br>Fee year | Total |
|-------------|----------------------|-----------------|----------------------|---|--|---------------------|---------------|---------------------|----------------|---------------------|---------------------|---------------------|-------|
| INO.        |                      | code            |                      | Description   |  |                     |               |                     |                |                     |                     |                     |       |
|             | Process              |                 |                      | Description   | (CEF) A Capital Expenditure Framework (CEF) is a consolidated, high-level view of infrastructure investment needs in a municipality over the long- term (10 years) period. CEF considers not only infrastructure needs but also how these needs can be financed and what impact the required investment in infrastructure will have on | Fee                 | (if any)      | 1                   | Year 2         | 3                   | 4                   | 5                   |       |
| 1           | Revenue              | Service         | Financial            | Financial Spatial   | the financial viability of the municipality going forward.   |                     |               | R                   | R              | R                   | R                   | R                   | R     |
| 9           |                      | 19              | Spatial<br>Reporting | Reporting is an innovative platform which provides our municipality with spatially enabled visual |  |                     |               | K                   | ĸ              | , r                 | ĸ                   | , r                 | ĸ     |

| Item | Affected                | Service       | Product Name       | Product Service               | Sub-products | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|------|-------------------------|---------------|--------------------|-------------------------------|--------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.  | Business                | Code          |                    | Description                   |              | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|      | Process                 |               |                    |                               |              | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|      |                         |               |                    | dashboards and                |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | an ability to                 |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | report critical               |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | financial and                 |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | non- financial                |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | information                   |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | from a                        |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | municipality's                |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | systems such as               |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | the Financial                 |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Management                    |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | System (FMS) in               |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | a spatial                     |              |          |          |          |         |          |          |          |       |
|      | -                       |               |                    | manner.                       |              |          |          |          |         |          |          |          |       |
| 2    |                         | Service       | ICT Essentials     | Website                       |              |          |          | R        | R       | R        | R        | R        | R     |
| 0    | and                     | 20            | (website )         | Development,                  |              |          |          |          |         |          |          |          |       |
|      | Communicat .            |               |                    | Hosting Support               |              |          |          |          |         |          |          |          |       |
|      | ion                     |               |                    | and                           |              |          |          |          |         |          |          |          |       |
|      | Technology              | C             | Carrandaina        | Maintenance                   |              |          |          | D        | D.      | D.       | D        | D.       | D.    |
| 1    | Budget and<br>Financial | Service<br>21 | Consulting work on | The appointed                 |              |          |          | R        | R       | R        | R        | R        | R     |
|      | Reporting               | 21            | Preparation        | service provider must provide |              |          |          |          |         |          |          |          |       |
|      | Reporting               |               | and                | professional                  |              |          |          |          |         |          |          |          |       |
|      |                         |               | submission of      | consulting                    |              |          |          |          |         |          |          |          |       |
|      |                         |               | Annul              | services for the              |              |          |          |          |         |          |          |          |       |
|      |                         |               | Financial          | preparation and               |              |          |          |          |         |          |          |          |       |
|      |                         |               | Statements         | submission of                 |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Annual Financial              |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Statements (AFS)              |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | in accordance                 |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | with the latest               |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | National                      |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Treasury                      |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Guidelines, the               |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Municipal                     |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | Standard Chart                |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | of Accounts                   |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | (mSCOA), and                  |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | applicable                    |              |          |          |          |         |          |          |          |       |
|      |                         |               |                    | provisions of the             |              |          |          |          |         |          | 1        |          |       |

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| Item                | Affected | Service | Product Name | Product Service                          | Sub-products | Impl. /  | Annual   | Monthly  | Monthly | Monthly  | Monthly  | Monthly  | Total |
|---------------------|----------|---------|--------------|--|--------------|----------|----------|----------|---------|----------|----------|----------|-------|
| No.                 | Business | Code    |              | Description                              |              | Once Off | Fee      | Fee Year | Fee     | Fee year | Fee year | Fee year |       |
|                     | Process  |         |              |  |              | Fee      | (if any) | 1        | Year 2  | 3        | 4        | 5        |       |
|                     |          |         |              | Municipal Finance Management Act (MFMA). |              |          |          |          |         |          |          |          |       |
| SUB-TOTAL SUB-TOTAL |          |         |              |  |              |          |          |          |         |          |          |          |       |
| VAT                 |          |         |              |  |              |          |          |          |         |          |          |          |       |
| TOTAL BID PRICE     |          |         |              |  |              |          |          |          |         |          |          |          |       |

Mogano T.J Municipal Manager